

MEETING**HENDON AREA ENVIRONMENT SUB-COMMITTEE****DATE AND TIME****TUESDAY 25TH JUNE, 2013****AT 7.00 PM****VENUE****HENDON TOWN HALL, THE BURROUGHS, NW4 4BG**

Dear Councillors,

Please find enclosed additional papers relating to the following items for the above mentioned meeting which were not available at the time of collation of the agenda.

Item No	Title of Report	Pages
7.	SHIREHALL LANE AREA PARKING INVESTIGATION	1 - 40

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Meeting	Hendon Area Environment Sub-committee
Date	25 June 2013
Subject	Shirehall Lane Area Parking Investigation
Report of	Director for Place
Summary	The purpose of this report is to advise of the outcome of the informal consultation carried out in the Shirehall Lane area and to highlight minor changes in the area for further investigation.

Officer Contributors	Vicky Raines - Engineer
Status (public or exempt)	Public
Wards affected	West Hendon Ward
Enclosures	Appendix A – Consultation Questionnaire Appendix B – Plan of consultation area Appendix C – Overview of survey responses Appendix D – Plan showing potential waiting restrictions.
For decision by	Hendon Area Environment Sub-committee
Function of	Executive
Reason for urgency / exemption from call-in	Not applicable

Contact for further information: Vicky Raines, Engineer, Design Team, Traffic and Development Section 020 8359 3059 vicky.raines@barnet.gov.uk

1.0 RECOMMENDATION

- 1.1 The Hendon Area Environment Sub-Committee note the conclusions drawn from the informal consultation undertaken in the Shirehall Lane area and instruct the Director for Place to carry out further investigation into potential minor changes in the area as illustrated in Appendix D.**
- 1.2 That, subject to 1.1 above any unresolved material objections received as a result of any statutory consultation carried out as a result of those investigations are dealt with by the Director for Place under delegated powers, in consultation with the Cabinet Member for Environment before a decision is made on whether to introduce any measures or not.**

2.0 RELEVANT PREVIOUS DECISIONS

- 2.1 Decision of the Hendon Area Environment Sub-Committee of 16 October 2012 where it was resolved that the Interim Director of Environment, Planning and Regeneration arrange a informal consultation with residents within the area in order to get a better understanding of residents' concerns with regard to parking in their road and the surrounding area.
- 2.2 Director for Place Delegated Powers Report 1991 of 20 March 2013 which advised on the outcome of the statutory consultation on proposed waiting restrictions in Shirehall Park and approved the introduction a section of double yellow line in this road.
- 2.3 Director for Place Delegated Powers Report No. 1841 of 20 March 2013 which agreed the progression of proposed amendments to and the introduction of waiting restrictions within the borough, through the relevant statutory consultation procedures.

3.0 CORPORATE PRIORITIES AND POLICY CONSIDERATIONS

- 3.1 The Corporate Plan 2013/16 defines the Council's vision (under the priority to promote responsible growth, development and success across the borough) in delivering sustainable growth to ensure Barnet continues to be successful and prosperous place where people want to live and work.
- 3.1 The London Mayor's Transport Strategy also addresses these areas through: "Proposal 30: The Mayor, through TFL, and working with the London boroughs and other stakeholders, will introduce measures to smooth traffic flow to manage congestion (delay, reliability and network resilience) for all people and freight movements on the road network, and maximise the efficiency of the network. These measures will include ...c) "... keep traffic moving ...", e) Planning and implementing ... improvements to the existing road network, ... to improve traffic flow on the most congested sections of the network, and to improve conditions for all road users.

4.0 RISK MANAGEMENT ISSUES

- 4.1 I do not consider the issues involved are likely to give rise to policy considerations as a result of the recommendations contained within this report.

5.0 EQUALITIES AND DIVERSITY ISSUES

- 5.1 Section 149 of the Equality Act 2010 requires a decision-maker to have 'due regard' to achieving a number of equality goals: (i) to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by the Act; (ii) to advance equality of opportunity between those with protected characteristics and those without; and (iii) to foster good relations between persons with a relevant protected characteristic and those without. The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 5.2 Any future identified measures would be formulated with a view to improve safety and traffic movement and would benefit all road users equally as they will improve safety and traffic flow at those locations. However, it may disadvantage motorists who are customarily used to parking in these locations.
- 5.3 A diversity monitoring section was attached to the questionnaire, a copy of which is included within the questionnaire, attached within Appendix A .

6.0 USE OF RESOURCES IMPLICATIONS (Finance, Procurement, Performance & Value for Money, Staffing, IT, Property, Sustainability)

- 6.1 The introduction of new waiting restrictions would require new and amended Traffic Management Orders. Statutory procedures require a public consultation to take place.
- 6.2 Total incurred costs to date including the cost of the informal consultation already undertaken, printing, report writing and officer time are £7500.
- 6.3 The total estimated costs for the notification of the outcome of the consultation, any statutory processes subsequently undertaken, advertising, printing, and officer time, including consideration of any comments received, report writing and the introduction of restrictions are estimated to be £3500, the costs of which can be met from existing Development and Regulatory Services (DRS) revenue budgets.
- 6.3 There will be no staffing, IT, property, sustainability, or procurement issues as a result of the implementation of these measures.
- 6.4 The introduction of new waiting restrictions would require periodic ongoing routine maintenance.

7.0 LEGAL ISSUES

- 7.1 The Traffic Management Act 2004 places an obligation on authorities to ensure the expeditious movement of traffic on their road network. Authorities are required to make arrangements as they consider appropriate for planning and carrying out the action to be taken in performing the duty.
- 7.2 The Council as Highway Authority has the necessary legal powers to introduce or amend Traffic Management Orders through the Road Traffic Regulation Act 1984.

8. CONSTITUTIONAL POWERS

- 8.1 The Council's Constitution – Responsibility for Functions – Area Environment Sub-committees perform functions that are the responsibility of the Executive including highways use and regulation not the responsibility of the Council, within the boundaries of their areas in accordance with Council policy and within budget.

9.0 BACKGROUND INFORMATION

- 9.1 A Member's Item was raised at the Hendon Area Environment Sub-Committee on 16th October 2012 by Councillor Julie Johnson advising that commuter and student parking in Shirehall Park has been causing parking difficulties for residents. Councillor Johnson stated that although measures have been introduced to strengthen road safety, further actions should be carried out to address parking problems.
- 9.2 The Sub-Committee resolved to carry out a consultation with residents in the Shirehall Lane area in order to get a better understanding of the parking issues that may be affecting them.
- 9.3 An informal consultation was carried out in March 2013 with residents, businesses and the local community in the Shirehall Lane area. A letter was hand delivered to all properties within the consultation area (as indicated in Appendix B), asking residents to complete an on-line questionnaire about the parking situation in their road and whether they had any parking related concerns in the local area. A copy of the questionnaire is attached as Appendix A.
- 9.4 Approximately 650 letters were hand delivered to properties in Shirehall Lane, Shirehall Park, Shirehall Close, Shirehall Gardens, Mayfield Gardens, Haslemere Avenue, Park View Gardens, Elms Avenue, Elm Park Gardens, Elm Close, and Renters Avenue. A web page was also set up on Barnet's Engage Portal containing details of the informal consultation and a link to the on-line Survey Monkey questionnaire. The closing date for the consultation was 28 March 2013. Paper copies were also made available to residents on request if they were unable or unwilling to fill in the questionnaire on-line.
- 9.5 A total of 177 questionnaires were returned, a response rate of 27%. Of these, 139 (79%) were completed online and 38 (21%) were returned by post.
- 9.6 The majority of respondents to the informal consultation (74%) said that they were happy with the current parking situation in their road, and a similar number (71%) answered that they would not like parking issues in their road to be investigated further. In addition, when asked if they would like their road to be included as part of a Controlled Parking Zone (CPZ), 136 households (83%) stated that they would not be in favour of this.
- 9.7 In addition, a petition was received on 25 March 2013 which was signed by 220 households within the consultation area (30%) stating their opposition to the introduction of a CPZ in the area. Some of those who signed the petition had also completed a questionnaire (90 households).
- 9.8 From the responses received it appears that the majority of respondents are satisfied with their current parking situation, and do not see the need for further action or area-wide parking controls such as a Controlled Parking Zone. However concerns have been noted from a number of residents from some concentrated areas, about non-resident

parking in their particular roads or particular lengths of road by commuters, local businesses, or users of shopping or recreational facilities. Comments have also been made about vehicles that are apparently left for periods of time in some locations, some of which have been identified as belonging to hire companies.

- 9.9 Officers consider that any measures implemented across a wider area, or many smaller areas to prevent this type of parking at certain locations, such as the introduction of waiting restrictions, may just serve to displace this parking to adjacent roads or lengths of road in the area. Moreover, it would also restrict the amount of kerbside parking available to residents and their visitors during the hours of restriction. Residents' comments have been noted, and officers will monitor these locations.
- 9.10 A response to the consultation was received by email from Hasmonian Primary School on behalf of the staff, governors and parents of the school, outlining the school's concerns with regards to parking and road safety in the area. The school's primary concern with regard to parking was that as cars are able to park on both sides of Shirehall Lane, dangerous weaving and overtaking manoeuvres take place at times as motorists approach the lights at the junction of Shirehall Lane and Brent Street. The school is concerned about the safety of children, parents and staff when crossing the road outside the school.
- 9.11 In addition several of the residents who indicated that they would like parking issues in their roads to be investigated further, cited problems concerning parking related congestion at school pick up and drop off times in Shirehall Lane and adjoining roads. Some residents also noted problems accessing their properties on Shirehall Lane due to parking and congestion in the roads during peak periods and also at weekends.
- 9.12 Having considered the responses to the questionnaire it is considered there is no mandate to investigate area wide controls and it is recommended that no further action be taken in this regard. However, the consultation has elicited a number of concerns raised by the local community – including Hasmonian School that are considered to merit further investigation and the potential remedial measures in response to these concerns are illustrated on Appendix D to this report. Accordingly it is recommended that further site specific investigation be carried out with any identified measures progressed through the usual DPR process in consultation with local Ward Members

10. LIST OF BACKGROUND PAPERS

- 10.1 Questionnaire responses.
- 10.2 Petition
- 10.3 Table of comments

Cleared by Finance (Officer's initials)	M.M
Cleared by Legal (Officer's initials)	P.R

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Shirehall Area (Hendon)

Informal Consultation - Parking Questionnaire

Please let us have your views about parking in your road by completing this questionnaire.

Section 1 – Personal Information

In an effort to understand your particular needs and get as clear a picture as possible, please tell us where you live. If you do not want to tell us your full name **please ensure you give us your address and or post code** - without it we won't know where the problems may be.

Name:

Address:

.....

Post Code:

Please Note that under the provisions of the Freedom of Information Act 2000, the Council may be obliged to disclose any information that it holds if a request is made for that information, unless it is covered by an exemption under the Act. This means that this information can not be held confidential and may be disclosed to any person. If you do not wish your personal data (such as your name and address) to be disclosed, please tick the box below.

I do not wish my personal data to be disclosed

Section 2 – General Information

Please answer by ticking [✓] the relevant boxes and following the instructions where appropriate. Please tick one box only unless otherwise specified.

(1) **Is this property your:**

Home []

Business []

Both []

Other [] If 'Other' please specify

(2) **How many vehicles are there in the above household/business/other?**

None [] One []
Two [] Three [] If more please specify.....

(3) **How many of these are parked on the street?**

None [] One []
Two [] Three [] If more please specify.....

(4) **Are you a registered Blue Badge holder?**

Yes [] No []

Section 3 – Parking Issues

(5a) Do you regularly find it difficult to find a space to park in your road?

Yes [] No [] (If no, please go to question 7a)

(5b) If yes, when do these problems mainly occur?

(Please tick all boxes that apply)

(i) Monday to Friday

Morning [] Afternoon [] Evening [] Night []

(ii) Saturday

Morning [] Afternoon [] Evening [] Night []

(iii) Sunday

Morning [] Afternoon [] Evening [] Night []

(6a) Do you ever have to park in neighbouring roads because there is no space in your own road?

Yes [] No [] (If no, please go to question 7a)

(6b) When does this mainly occur? (Please tick all boxes that apply)

(i) Monday to Friday

Morning [] Afternoon [] Evening [] Night []

(ii) Saturday

Morning [] Afternoon [] Evening [] Night []

(iii) Sunday

Morning [] Afternoon [] Evening [] Night []

(7a) Do you find vehicles parking obstructively, unfairly and/or inconsiderately in your road?

Yes [] No [] (If no, please go to question 8a)

(7b) If yes, please give details (tick all boxes that apply).

- | | |
|---|--|
| <input type="checkbox"/> Footway parking | <input type="checkbox"/> Obstructions to access/driveway |
| <input type="checkbox"/> Double parking | <input type="checkbox"/> Vehicles not parking parallel to the kerb |
| <input type="checkbox"/> Vehicles left for long periods of time | <input type="checkbox"/> Taking up more space than necessary |
| <input type="checkbox"/> Obstructed sightlines | <input type="checkbox"/> Obstructions to through traffic |
| <input type="checkbox"/> Inconsiderate residents/visitors | <input type="checkbox"/> Inconsiderate businesses/customers |

Other please write in.....

(7c) **When do these problems mainly occur?** (Please tick all boxes that apply)

(i) **Monday to Friday**

Morning [] Afternoon [] Evening [] Night []

(ii) **Saturday**

Morning [] Afternoon [] Evening [] Night []

(iii) **Sunday**

Morning [] Afternoon [] Evening [] Night []

(8a) **Do you find it difficult to turn at junctions in your road due to parked vehicles?**

Yes [] No [] (If no, please go to question 9a)

(8b) **If yes, please specify which junctions**

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(9a) **Do parked vehicles in your road cause you problems as a pedestrian or non motorist (i.e. as a cyclist etc)?**

Yes [] No [] (If no, please go to question 10a)

(9b) **If yes, please give details** (tick all boxes that apply)

- | | |
|---|--|
| <input type="checkbox"/> Obstructed junctions | <input type="checkbox"/> Obstructed pedestrian crossing |
| <input type="checkbox"/> Footway parking | <input type="checkbox"/> Problems for pushchairs/wheelchairs |
| <input type="checkbox"/> inconsiderate parking | <input type="checkbox"/> Heavy parking causing obstructions |
| <input type="checkbox"/> Obstructions to bus stops | <input type="checkbox"/> Dangerous for cyclists |
| <input type="checkbox"/> Other (please write in)..... | |

(10a) **Do your visitors have problems parking in your road?**

Yes [] No [] (If no, please go to question 11a)

(10b) **If yes, please give details** (tick all boxes that apply)

- | | |
|--|--|
| <input type="checkbox"/> Difficult to find a space | <input type="checkbox"/> No parking available for visitors |
| <input type="checkbox"/> Heavy parking due to residents | <input type="checkbox"/> Heavy parking due to non-residents/business users |
| <input type="checkbox"/> Problems due to inconsiderate parking | <input type="checkbox"/> Problems only during school drop-off and pick-up times |
| <input type="checkbox"/> Too many parking restrictions in the road or immediate area | <input type="checkbox"/> Large vehicles/commercial vehicles parked taking up all the space |
| <input type="checkbox"/> Other (please write in)..... | |

(10c) **When do these problems mainly occur?** (Please tick all boxes that apply)

- | | | | | |
|-----------------------------|---------------|-------------|-----------|--|
| (i) Monday to Friday | | | | |
| Morning [] | Afternoon [] | Evening [] | Night [] | |
| (ii) Saturday | | | | |
| Morning [] | Afternoon [] | Evening [] | Night [] | |
| (iii) Sunday | | | | |
| Morning [] | Afternoon [] | Evening [] | Night [] | |

(11a) **When parking, do you experience problems on a regular basis from any outside public or business facility in close proximity to your road?** (for example, schools, hospitals/medical centres, parks and recreation centres, public transport services, shops and restaurants etc)

Yes [] No [] (If no, please go to question 12a)

(11b) **If yes, please give details.**

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Section 4 – Parking Overall

(12a) In your opinion, how would you describe the volume of parked vehicles in the section of road around your property?

Very High [] High [] Moderate []
Low [] Very Low []

(12b) How would you rate the effect that parking in your road has on you on a day to day basis?

Very High [] High [] Moderate []
Low [] Very Low [] It has no effect []

(13) Are you happy with the current parking situation in your road?

Yes [] No []

(14) Would you like parking issues in your road to be investigated further?

Yes [] No []

Please give details (whether you have responded either yes or no)

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.....

A Controlled Parking Zone is an area where all on-street parking is controlled either by signs, yellow lines or designated parking bays. It gives priority to residents and local businesses and their visitors, who must display their permits or vouchers to show their entitlement to park during the operational hours of the zone. Any vehicles that are parked illegally are liable to receive a penalty charge notice, issued by uniformed civil enforcement officers who would regularly patrol the area.

(15) Would you like your road to be included as part of a Controlled Parking Zone?

Yes [] No []

If you have any further comments and suggestions regarding parking in your road, or you if have any parking issues elsewhere in the area (see plan of consultation are enclosed) that you would like to raise relating to this questionnaire, please use the space provided below (please use an additional sheet if necessary).

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Section 6 – General Questions

(16) **Did you know that unless there are loading restrictions in force you can continuously load/unload on a yellow line for up to 40 minutes? You can also do this in a parking bay?**

Yes [] No []

.....
.....
.....
.....

(17) **Are you aware of the following pay methods for parking within Barnet?**

- Residents Permits
- Visitor Vouchers
- Business Permits
- Pay by Phone
- PayPoint
- Parking Vouchers

- Other (please write in).....

.....
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.....

Section 5 – Diversity Monitoring

In order to make sure that our service is equally accessible to everyone and to help us understand the different needs of our community we would like to ask some further questions about you.

We also have a statutory requirement to collect information in relation to nine protected characteristics which are included in the Equality Act 2010. Therefore we have to ask you some personal questions.

For the purposes of this survey we are asking 5 of the protected characteristics included in the Equalities Act 2010

The information you provide will remain strictly confidential, in accordance with the Data Protection Act 1998.

(16) **Are you:** (Please tick **one** option only)

Female Male

(17) **In which age group do you fall?** (Please tick **one** option only)

Under 18	<input type="checkbox"/>	45-54	<input type="checkbox"/>
18-24	<input type="checkbox"/>	55-64	<input type="checkbox"/>
25-34	<input type="checkbox"/>	65-74	<input type="checkbox"/>
35-44	<input type="checkbox"/>	74+	<input type="checkbox"/>

(18) **What is your ethnic origin?** (please tick **one** option only)

- Asian or Asian British - Indian
- Asian or Asian British – Pakistani
- Asian or Asian British - Bangladeshi
- Asian or Asian British - Other
- Black or Black British - Caribbean
- Black or Black British – African
- Black or Black British - Other
- Mixed - White & Black Caribbean
- Mixed - White & Black African
- Mixed - White & Asian
- Mixed – Other
- Other - Chinese
- Other - Any ethnic group
- White – British
- White - Irish
- White - Greek/Greek Cypriot
- White - Turkish/Turkish Cypriot
- White - Any other
- Other (Please specify).....

(19) Disability

The Disability Discrimination Act 1995 defines a disability as, ‘A physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities’. In this definition, long term is taken to mean more than 12 months and would cover long term illness such as cancer and HIV or mental health problems.

Do you consider that you have a disability as defined by the Disability Discrimination Act? (Please tick one option only)

Yes No

(20) If you have answered ‘yes’, please select the definition/s from the list below that best describes your disability/disabilities: (tick all that apply)

- Hearing (such as: deaf, partially deaf or hard of hearing)
- Vision (such as blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glass/contact lenses)
- Speech (such as impairments that can cause communication problems)
- Mobility (such as wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis)
- Physical co-ordination (such as manual dexterity, muscular control, cerebral palsy)
- Reduced physical capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath, energy or stamina, asthma, angina or diabetes)
- Severe disfigurement
- Learning difficulties (such as dyslexia)
- Mental illness (substantial and lasting more than a year, such as severe depression or psychoses)
- Other (Please specify).....

(21) Religion or belief (Tick one box only)

- | | | | | | |
|----------|--------------------------|-----------|--------------------------|-------------|--------------------------|
| Agnostic | <input type="checkbox"/> | Atheist | <input type="checkbox"/> | Baha'l | <input type="checkbox"/> |
| Buddhist | <input type="checkbox"/> | Christian | <input type="checkbox"/> | Hindu | <input type="checkbox"/> |
| Humanist | <input type="checkbox"/> | Jain | <input type="checkbox"/> | Jewish | <input type="checkbox"/> |
| Muslim | <input type="checkbox"/> | Sikh | <input type="checkbox"/> | No Religion | <input type="checkbox"/> |

Other religion/belief (Please Specify).....

Section 6 – The Questionnaire

We have tried to keep this questionnaire as short as possible but at the same time covering most areas of concern that you may have. We have used a layout and questions that we hope have been easy to follow and that will provide us with as much information as possible so we can find out how you feel about parking in your road and area. In order to let us know whether we are achieving this, we would be very grateful if you could please tell us what you thought of this questionnaire.

(22) Do you think the questionnaire has met the criteria mentioned above and enabled you to get your views across?

Yes [] No []

Please comment (whether you have responded either yes or no)

.....

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.....

Please return your completed questionnaire to us in the prepaid envelope provided by:

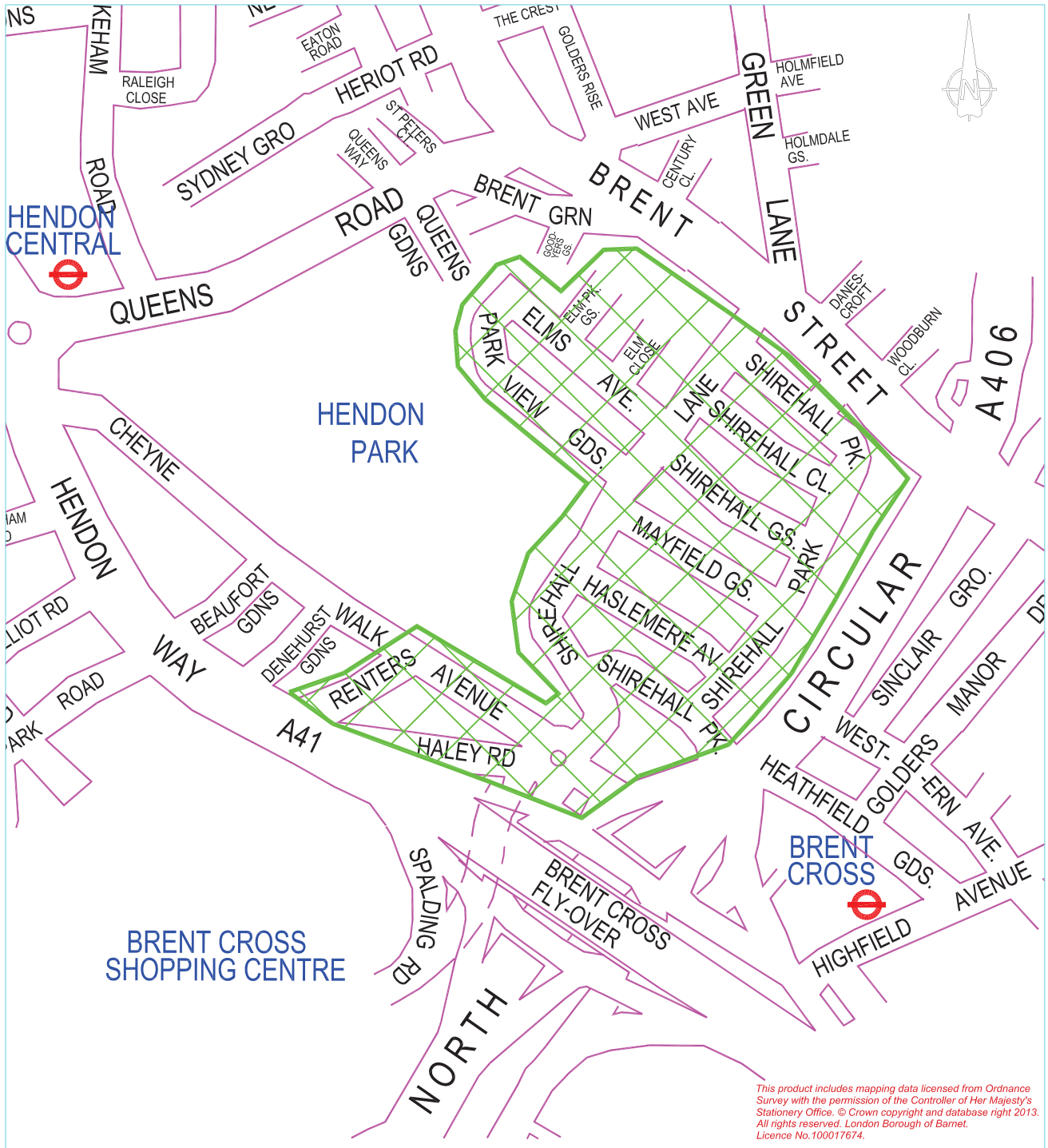
Thank you for taking the time to complete this questionnaire.

Please note that due to the high volume of questionnaires distributed it will not be possible to reply individually. However, we will inform you of the outcome of this consultation.

If you have any queries regarding this questionnaire or require the questionnaire in an alternative format, please contact:

Design Team on 020 8359 3059 email: eando.consultation@barnet.gov.uk
Design Team, London Borough of Barnet, Building 4, North London Business Park, Oakleigh Road South, London N11 1NP.

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KEY



SHIREHALL PARK AREA PARKING INVESTIGATIONS - INFORMAL CONSULTATION AREA

Initiated by LW	SCHEME: SHIREHALL PARK AREA PARKING INVESTIGATIONS	Pam Wharfe Director for Place	
Drawn by VR			
Checked by LW	TITLE: INFORMAL CONSULTATION AREA	North London Business Park Oakleigh Road South New Southgate N11 1NP Tel. 020 8359 2000	DRAWING No. 22589_01_03
Date 01/03/2013			Scales N.T.S

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Shriehall Area (Hendon) Informal Consultation Parking Questionnaire



1. In an effort to understand your particular needs and get as clear a picture as possible, please tell us where you live. If you do not want to tell us your full name please ensure you give us your address and or post code - without it we won't know where the problems may be. Please provide your name, address and postcode.

	Response Count
	176
answered question	176
skipped question	1

2. Please Note that under the provisions of the Freedom of Information Act 2000, the Council may be obliged to disclose any information that it holds if a request is made for that information, unless it is covered by an exemption under the Act. This means that this information can not be held confidential and may be disclosed to any person. If you do not wish your personal data (such as your name and address) to be disclosed, please tick the box below.

	Response Percent	Response Count
I do not wish my personal data to be disclosed 	100.0%	139
answered question		139
skipped question		38






3. Is this property your:

		Response Percent	Response Count
Home		96.6%	170
Business		0.0%	0
Both		0.6%	1
Other (please specify)		2.8%	5
answered question			176
skipped question			1



4. How many vehicles are there in the above household/business/other?

		Response Percent	Response Count
None		5.7%	10
One		36.8%	64
Two		44.3%	77
Three		10.9%	19
If more please specify		2.3%	4
answered question			174
skipped question			3



5. How many of these are parked on the street?

		Response Percent	Response Count
None		29.9%	52
One		51.1%	89
Two		16.7%	29
Three		1.1%	2
If more please specify		1.1%	2
		answered question	174
		skipped question	3

6. Are you a registered Blue Badge holder?

		Response Percent	Response Count
Yes		12.6%	22
No		87.4%	152
		answered question	174
		skipped question	3



7. Do you regularly find it difficult to find a space to park in your road?

		Response Percent	Response Count
Yes		25.3%	44
No		74.7%	130
		answered question	174
		skipped question	3

8. If yes, when do these problems mainly occur? (Please tick all boxes that apply)

	Morning	Afternoon	Evening	Night	Rating Count
Monday to Friday	82.9% (34)	75.6% (31)	43.9% (18)	19.5% (8)	41
Saturday	36.4% (4)	36.4% (4)	72.7% (8)	27.3% (3)	11
Sunday	40.0% (6)	66.7% (10)	66.7% (10)	26.7% (4)	15
answered question					43
skipped question					134



9. Do you ever have to park in neighbouring roads because there is no space in your own road?

		Response Percent	Response Count
Yes		22.9%	38
No		77.1%	128
answered question			166
skipped question			11












10. When does this mainly occur? (Please tick all boxes that apply)

	Morning	Afternoon	Evening	Night	Rating Count
Monday to Friday	85.3% (29)	73.5% (25)	38.2% (13)	11.8% (4)	34
Saturday	40.0% (2)	80.0% (4)	60.0% (3)	40.0% (2)	5
Sunday	62.5% (5)	100.0% (8)	75.0% (6)	37.5% (3)	8
answered question					37
skipped question					140

11. Do you find vehicles parking obstructively, unfairly and/or inconsiderately in your road?

		Response Percent	Response Count
Yes		36.6%	63
No		63.4%	109
answered question			172
skipped question			5



12. If yes, please give details (tick all boxes that apply)

		Response Percent	Response Count
Footway parking		22.6%	14
Double parking		11.3%	7
Vehicles left for long periods of time		61.3%	38
Inconsiderate businesses/customers		17.7%	11
Obstructions to through traffic		50.0%	31
Taking up more space than necessary		30.6%	19
Inconsiderate residents/visitors		41.9%	26
Obstructions to access/driveway		61.3%	38
Obstructed sightlines		38.7%	24
Vehicles not parking parallel to the kerb		25.8%	16
Other (please specify)		17.7%	11
answered question			62
skipped question			115

13. When do these problems mainly occur? (Please tick all boxes that apply)

	Morning	Afternoon	Evening	Night	Rating Count
Monday to Friday	83.0% (44)	71.7% (38)	49.1% (26)	18.9% (10)	53
Saturday	50.0% (8)	56.3% (9)	56.3% (9)	25.0% (4)	16
Sunday	63.6% (14)	59.1% (13)	59.1% (13)	27.3% (6)	22
answered question					56
skipped question					121



14. Do you find it difficult to turn at junctions in your road due to parked vehicles?

		Response Percent	Response Count
Yes		27.2%	46
No		72.8%	123
answered question			169
skipped question			8










15. If yes, please specify which junctions

	Response Count
	40
answered question	40
skipped question	137



16. Do parked vehicles in your road cause you problems as a pedestrian or non motorist (i.e. as a cyclist etc)?

		Response Percent	Response Count
Yes		9.6%	16
No		90.4%	151
answered question			167
skipped question			10










17. If yes, please give details (tick all boxes that apply)

		Response Percent	Response Count
Obstructed junctions		56.3%	9
Obstructed pedestrian crossing		25.0%	4
Footway parking		50.0%	8
Problems for pushchairs/wheelchairs		37.5%	6
Inconsiderate parking		62.5%	10
Heavy parking causing obstructions		68.8%	11
Obstructions to bus stops		12.5%	2
Dangerous for cyclists		31.3%	5
Other (please specify)		12.5%	2
answered question			16
skipped question			161

18. Do your visitors have problems parking in your road?

		Response Percent	Response Count
Yes		34.7%	59
No		65.3%	111
answered question			170
skipped question			7



19. If yes, please give details (tick all boxes that apply)

		Response Percent	Response Count
Difficult to find a space		80.7%	46
No parking available for visitors		43.9%	25
Heavy parking due to residents		26.3%	15
Heavy parking due to non-residents/business users		42.1%	24
Problems due to inconsiderate parking		29.8%	17
Problems only during school drop-off and pick-up times		19.3%	11
Too many parking restrictions		3.5%	2
Large vehicles/commercial vehicles in the road or immediate area parked taking up all the space		19.3%	11
Other (please specify)		14.0%	8
answered question			57
skipped question			120

20. When do these problems mainly occur? (Please tick all boxes that apply)

	Morning	Afternoon	Evening	Night	Rating Count
Monday to Friday	74.5% (41)	78.2% (43)	47.3% (26)	23.6% (13)	55
Saturday	52.9% (9)	70.6% (12)	64.7% (11)	41.2% (7)	17
Sunday	47.6% (10)	81.0% (17)	71.4% (15)	33.3% (7)	21
answered question					56
skipped question					121






21. When parking, do you experience problems on a regular basis from any outside public or business facility in close proximity to your road? (for example, schools, hospitals/medical centres, parks and recreation centres, public transport services, shops and restaurants etc)

		Response Percent	Response Count
Yes		23.8%	38
No		76.3%	122
answered question			160
skipped question			17







22. If yes, please give details.

	Response Count
	35
answered question	35
skipped question	142



23. In your opinion, how would you describe the volume of parked vehicles in the section of road around your property?

		Response Percent	Response Count
Very High		14.5%	24
High		21.8%	36
Moderate		41.8%	69
Low		10.9%	18
Very Low		10.9%	18
answered question			165
skipped question			12



24. How would you rate the effect that parking in your road has on you on a day to day basis?

		Response Percent	Response Count
Very High		9.6%	16
High		8.4%	14
Moderate		20.5%	34
Low		13.9%	23
Very Low		14.5%	24
It has no effect		33.1%	55
answered question			166
skipped question			11



25. Are you happy with the current parking situation in your road?

		Response Percent	Response Count
Yes		74.2%	121
No		25.8%	42
answered question			163
skipped question			14

26. Would you like parking issues in your road to be investigated further?

		Response Percent	Response Count
Yes		29.3%	48
No		70.7%	116
Please give details (whether you have responded either yes or no)			94
answered question			164
skipped question			13



27. A Controlled Parking Zone is an area where all on-street parking is controlled either by signs, yellow lines or designated parking bays. It gives priority to residents and local businesses and their visitors, who must display their permits or vouchers to show their entitlement to park during the operational hours of the zone. Any vehicles that are parked illegally are liable to receive a penalty charge notice, issued by uniformed civil enforcement officers who would regularly patrol the area. Would you like your road to be included as part of a Controlled Parking Zone?

		Response Percent	Response Count
Yes		17.1%	28
No		82.9%	136
answered question			164
skipped question			13

28. If you have any further comments and suggestions regarding parking in your road, or if you have any parking issues elsewhere in the area (see plan of consultation area) that you would like to raise relating to this questionnaire, please use the space provided below.

	Response Count
	63
answered question	63
skipped question	114



29. Did you know that unless there are loading restrictions in force you can continuously load/unload on a yellow line for up to 40 minutes? You can also do this in a parking bay?

		Response Percent	Response Count
Yes		30.6%	48
No		69.4%	109
	answered question		157
	skipped question		20

30. Are you aware of the following pay methods for parking within Barnet?

	Yes	No	Rating Count
Residents Permits	87.1% (128)	12.9% (19)	147
Visitor Vouchers	78.6% (114)	21.4% (31)	145
Business Permits	63.0% (85)	37.0% (50)	135
Pay by Phone	94.5% (137)	5.5% (8)	145
PayPoint	52.7% (69)	48.1% (63)	131
Parking Vouchers	57.8% (78)	42.2% (57)	135
		Other (please specify)	8
		answered question	150
		skipped question	27












31. Are you: (Please tick one option only)

		Response Percent	Response Count
Female		42.9%	69
Male		57.1%	92
		answered question	161
		skipped question	16



32. In which age group do you fall? (Please tick one option only)

		Response Percent	Response Count
Under 18	<input type="checkbox"/>	0.6%	1
18-24	<input type="checkbox"/>	0.6%	1
25-34	<input type="checkbox"/>	14.8%	24
35-44	<input checked="" type="checkbox"/>	21.6%	35
45-54	<input type="checkbox"/>	20.4%	33
55-64	<input type="checkbox"/>	11.1%	18
65-74	<input type="checkbox"/>	14.8%	24
74+	<input type="checkbox"/>	16.0%	26
answered question			162
skipped question			15

33. What is your ethnic origin? (please tick one option only)

		Response Percent	Response Count
Asian or Asian British - Indian		1.3%	2
Asian or Asian British – Pakistani		0.0%	0
Asian or Asian British - Bangladeshi		0.0%	0
Asian or Asian British - Other		1.3%	2
Black or Black British - Caribbean		0.0%	0
Black or Black British – African		0.6%	1
Black or Black British - Other		0.0%	0
Mixed - White & Black Caribbean		0.0%	0
Mixed - White & Black African		0.0%	0
Mixed - White & Asian		1.3%	2
Mixed – Other		0.0%	0
Other - Chinese		0.6%	1
Other - Any ethnic group		1.9%	3
White – British		78.8%	123
White - Irish		0.6%	1
White - Greek/Greek Cypriot		0.6%	1
White - Turkish/Turkish Cypriot		0.0%	0
White - Any other		7.7%	12
Other (please specify)		5.1%	8
answered question			156
skipped question			21

34. Disability The Disability Discrimination Act 1995 defines a disability as, ‘A physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities’. In this definition, long term is taken to mean more than 12 months and would cover long term illness such as cancer and HIV or mental health problems. Do you consider that you have a disability as defined by the Disability Discrimination Act? (Please tick one option only)

		Response Percent	Response Count
Yes		11.7%	19
No		88.3%	144
answered question			163
skipped question			14



35. If you have answered 'yes', please select the definition/s from the list below that best describes your disability/disabilities: (tick all that apply)

		Response Percent	Response Count
Hearing (such as: deaf, partially deaf or hard of hearing)		0.0%	0
Vision (such as blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glass/contact lenses)	<input type="checkbox"/>	5.3%	1
Speech (such as impairments that can cause communication problems)		0.0%	0
Mobility (such as wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis)	<input type="checkbox"/>	26.3%	5
Physical co-ordination (such as manual dexterity, muscular control, cerebral palsy)	<input type="checkbox"/>	5.3%	1
Reduced physical capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath, energy or stamina, asthma, angina or diabetes)	<input type="checkbox"/>	42.1%	8
Severe disfigurement		0.0%	0
Learning difficulties (such as dyslexia)		0.0%	0
Mental illness (substantial and lasting more than a year, such as severe depression or psychoses)		0.0%	0
Other (please specify)	<input type="checkbox"/>	21.1%	4
answered question			19
skipped question			158

36. Religion or belief (Tick one box only)

		Response Percent	Response Count
Agnostic	<input type="checkbox"/>	0.7%	1
Atheist	<input type="checkbox"/>	0.0%	0
Baha'I	<input type="checkbox"/>	0.0%	0
Buddhist	<input type="checkbox"/>	0.7%	1
Christian	<input type="checkbox"/>	9.6%	14
Hindu	<input type="checkbox"/>	1.4%	2
Humanist	<input type="checkbox"/>	0.7%	1
Jain	<input type="checkbox"/>	0.0%	0
Jewish	<input checked="" type="checkbox"/>	80.1%	117
Muslim	<input type="checkbox"/>	2.1%	3
Sikh	<input type="checkbox"/>	0.0%	0
No Religion	<input type="checkbox"/>	3.4%	5
Other (please specify)	<input type="checkbox"/>	1.4%	2
answered question			146
skipped question			31

37. Do you think the questionnaire has met the criteria mentioned above and enabled you to get your views across?

		Response Percent	Response Count
Yes		69.9%	109
No		3.2%	5
Please comment (whether you have responded either yes or no)		26.9%	42
		answered question	156
		skipped question	21

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